



Steps to Take During a Flooding

Presentation for residents
of Ville de Sainte-Anne-de-Bellevue

May 2026



Sainte-Anne
de-Bellevue

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Missions

- **General Organization of Missions:**
Martin Bonhomme, Directeur Général
- **Relief Efforts for Disaster Victims:**
Gabriel Vézina, Coordonnateur des loisirs
- **Communications Mission:**
Rita Latif, Cheffe des communications et marketing
- **Administrative and Logistical Support Mission:**
Burak Tuncay, Trésorier et Directeur des services administratifs
- **Public Works Mission:**
Marcel Paquet, Directeur des travaux publics

Comparison:
Spring 2017–
2020

	Month	Snow	Rain
2017	Total	60 cm	354 mm
2020	Total	12 cm	222 mm
2018	Total	46 cm	167 mm
2019	Total	34 cm	235 mm
2022	March	23 cm	72 cm
	April	20 cm	114 cm
	May	0 cm	58 cm
	Total	43 cm	245 cm
2023	March	27 cm	27 cm
	April	0 cm	62 cm
	May	0 cm	44 cm
	Total	27 cm	133 cm
2024	March	17 cm	43 cm
	April	26 cm	112 cm
	May	0 cm	72 cm
	Total	43 cm	226 cm

Snowfall		
by season		
2016-2017	242 cm	
2017-2018	252 cm	
2018-2019	211 cm	
2019-2020	205 cm	
2022-2023	180.2 cm	
2023-2024	173.2 cm	
2024-2025	190.7 cm	dated March 18, 25

Red Zones

Areas Flooded in
2017 and 2019, as
Identified by the
City

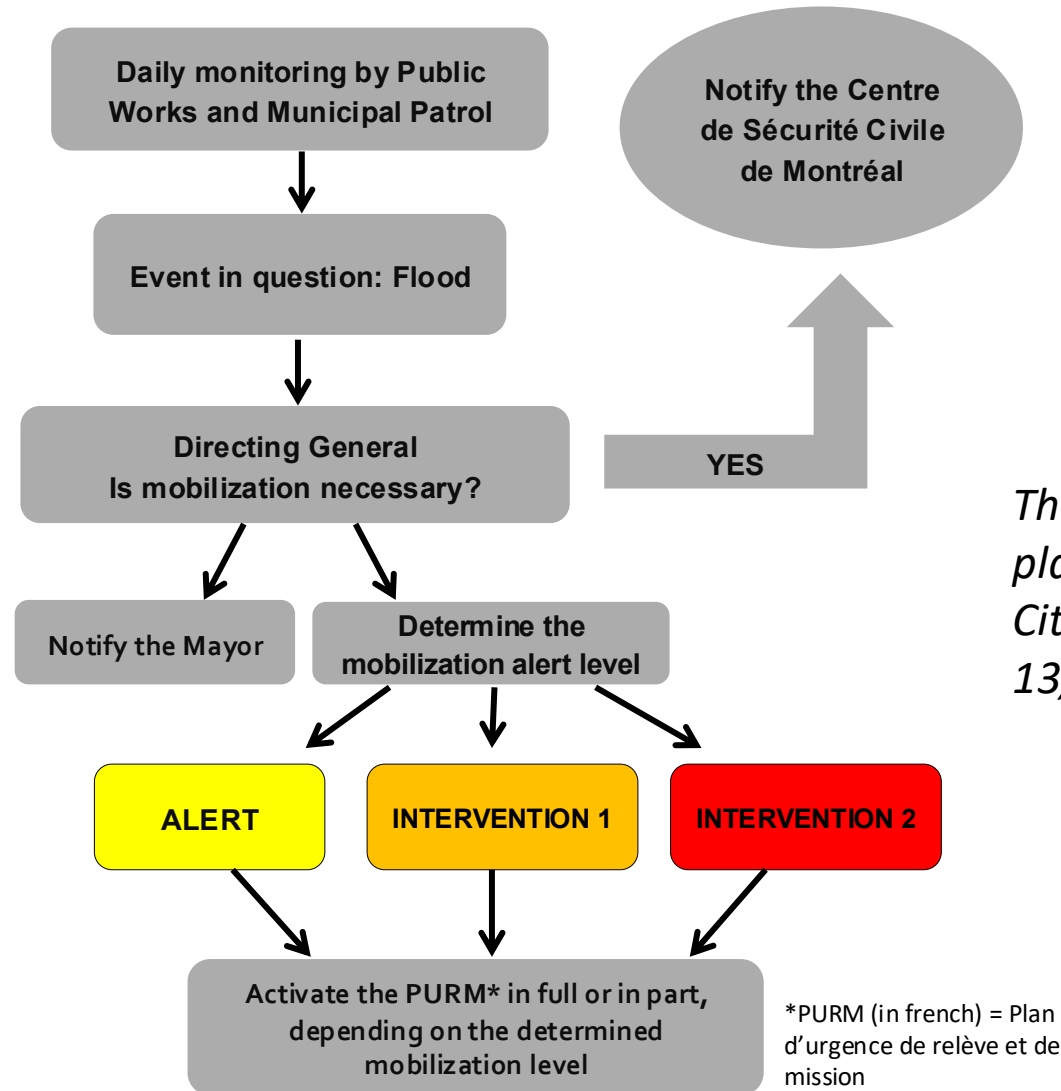
Territory of Ville de
Sainte-Anne-de-
Bellevue



Mobilization Plan

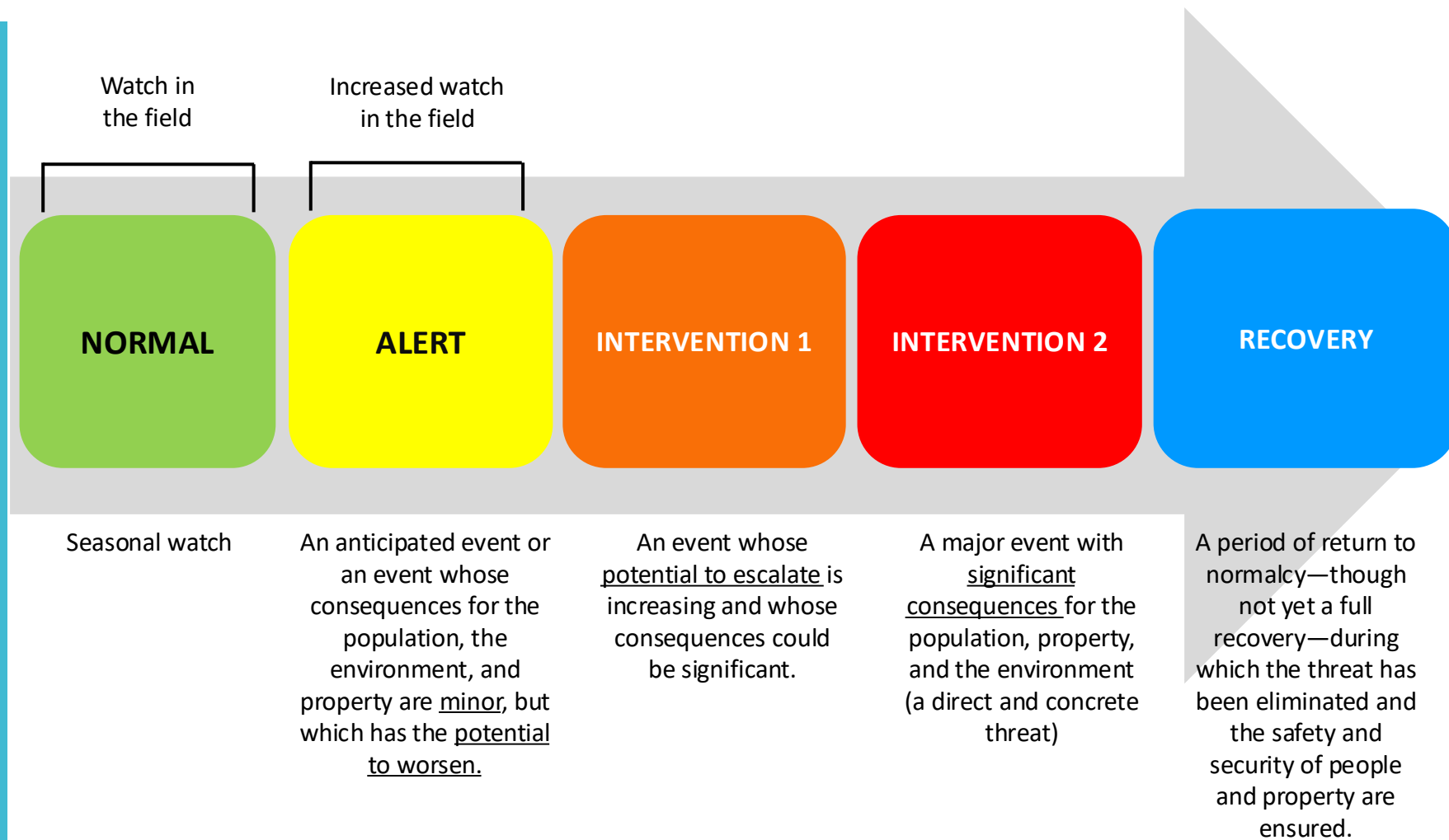
Ville de Sainte-Anne-de-Bellevue

FLOODING

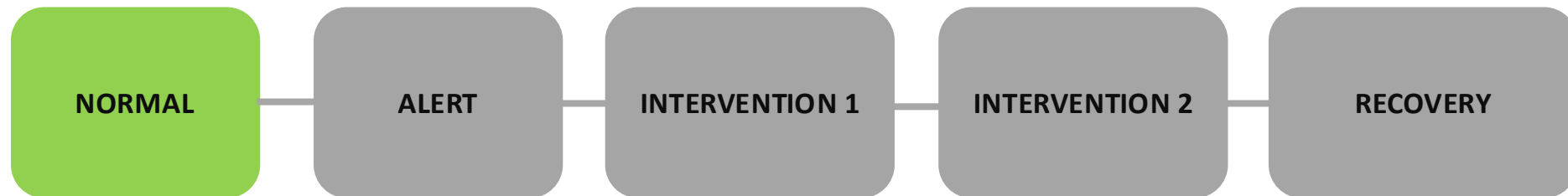


The emergency response plan was adopted by the City Council on February 13, 2017

Emergency Plan Activation Levels



NORMAL mode



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

NORMAL
mode
(STAND-BY)

■ Release of information in French and English:

- [SADB.QC.CA](https://sadb.qc.ca) website: Updated regularly, around **April 7, 2026**.
- **SOCIAL MEDIA:** Posts regularly, around **April 7, 2026**, on Facebook

■ Actions:

- Checks of limnometric rules at Parc Godin and Parc Kelso:
 - Daily checks (twice a day) of water levels by the municipal patrol.



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Protect Your Home

Be Well Prepared: Your Responsibility

To prevent sewage backups, install a **check valve** (or backflow preventer) on your floor drains or garage drains. This device prevents wastewater from overloaded municipal sewers from backing up into your basement or garage.

- Consult a certified plumber to have this device installed and to verify that it is working properly.
- Please note that a check valve is required under Section 19 of [Regulation number 784](#) on the Administration of Sewer and Water Services and the Use of Drinking Water.

It is **your responsibility** to find a place where you can take shelter.

Dissemination of Information to the Public



INFOLETTRE



Visit the website:

- sadb.qc.ca/fr/inondations
- sadb.qc.ca/en/floods

Follow us on Facebook:

[@VilledeSADB](https://www.facebook.com/VilledeSADB)

Subscribe to the newsletter:

- [En français](#)
- [En anglais](#)

[Sign up](#) for the automated
emergency alert system

Checklist

FLOOD EMERGENCY MEASURES | IMPORTANT INFORMATION



EMERGENCY CONTACTS

Flood emergencies (activated in ALERT mode): **514-457-6666**
Police and Fire: 9-1-1
Info-Santé : 8-1-1
Hydro-Québec: 1-800-790-2424 (Power outages) or dial 9-1-1
Énergir: 1-800-361-8003 (odors and gas leaks) or dial 9-1-1

72-HOUR EMERGENCY KIT
Make sure your 72-hour emergency kit is complete and at hand! (More information at sadb.qc.ca)

INFORMATION TO THE PUBLIC

- Website: sadb.qc.ca
- Facebook and Twitter (@VilledeSADB)
- Newsletters (registration required at sadb.qc.ca)
- CodeRED (registration required at sadb.qc.ca)

EMERGENCY PLAN - LEVELS OF ACTIVATION

NORMAL (STAND-BY)

ALERT

INTERVENTION 1

INTERVENTION 2

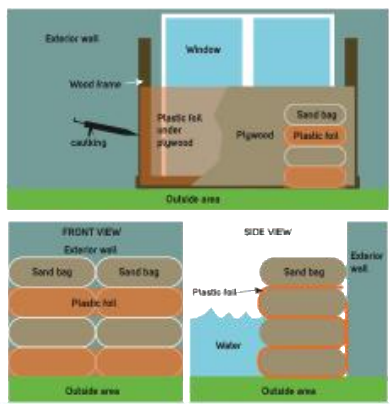
RECOVERY



RESIDENTS WHO DO NOT HAVE ACCESS TO INTERNET at home can receive emergency messages by telephone via our **CodeRed** platform. Registration is required. You can contact the Communications Department at 514-457-6883 for registration by phone.

Protect your home... not your property

1. Install a backflow preventer valve to your floor or garage drains to prevent backup of sanitary sewers.
2. Caulk and seal your basement windows.
3. Build a sand dike directly against the outside wall for added strength.
4. Check that your submersible pump is in good working order.
5. Rent additional pumps as necessary.
6. Move your furniture upstairs, if possible.



If water begins to cover the floor, **DO NOT TAKE A RISK, CALL 9-1-1** and Hydro-Québec or Sécurité Incendie Montréal will take the necessary measures.

If you must evacuate

Inform municipal authorities by calling 514-457-6666

Why?

- To know how to reach you in case of emergency or additional damage to your home
- To be aware of the evacuated areas to ensure more surveillance
- To inform you of the procedure to return to your home when the time comes

When you call, we will ask the following questions:

- Personal information (name, address, telephone number where we can reach you)?
- How many people were evacuated and how many stayed at home?
- Special medications, reduced mobility, pets?

The City of Sainte-Anne-de-Bellevue will not be able to open a shelter or offer assistance for relocation.

Recovery period

In case of evacuation

- Call 514-457-6666 and wait for the visit of the Sécurité Incendie Montréal (SIM) and their authorization to return to your home. Follow all their recommendations.

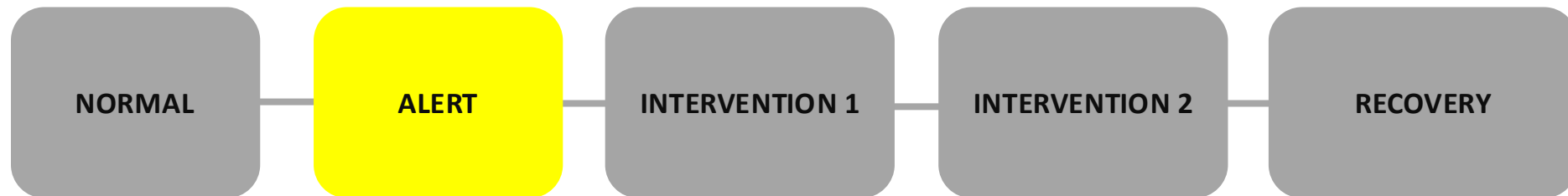
Cleanup

- Electricity: Consult an electrician before reconnecting electricity and consult a specialist before restarting any heating appliances.
- Volunteer cleanup brigades: *The City can not guarantee that it will be able to find volunteers for you. The municipal employees will only be assigned to protect and secure municipal public infrastructure.*
- When the time comes, the City will offer citizens containers and additional garbage collection.

View and download the latest version of the checklist:

- [En français](#)
- [En anglais](#)

ALERT mode



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

ALERT mode

■ Dissemination of information in French and English:

- On the website: [SADB.QC.CA](https://sadb.qc.ca)
- **Urgences SADB:** 1 call per day (or more as needed) to residents in the affected areas.
- **MUNICIPAL NEWSLETTERS:** One newsletter will be sent per day, unless otherwise noted.
- **SOCIAL MEDIA:** Facebook (@VilledeSADB and @sainteannedebellevue)
- **“FLOOD EMERGENCY” HOTLINE ACTIVATED: 514 457-6666**

■ Actions:

- Daily water level checks four times a day by the municipal patrol..
- The municipal patrol is on duty 24 hours a day, 7 days a week once we reach the minor flood threshold.



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Be Well Prepared: Your Responsibility

■ **Protect Your Home**

- Make sure you have all the materials you need to caulk your windows;
- Check that your submersible pump is working properly;
- Keep spare pumps on hand, if necessary.

■ **Put together a 72-hour emergency kit**

- Drinking water;
- Non-perishable food;
- First-aid kit;
- Lighter or matches and candles;
- Etc.

NORMAL

ALERT

INTERVENTION 1

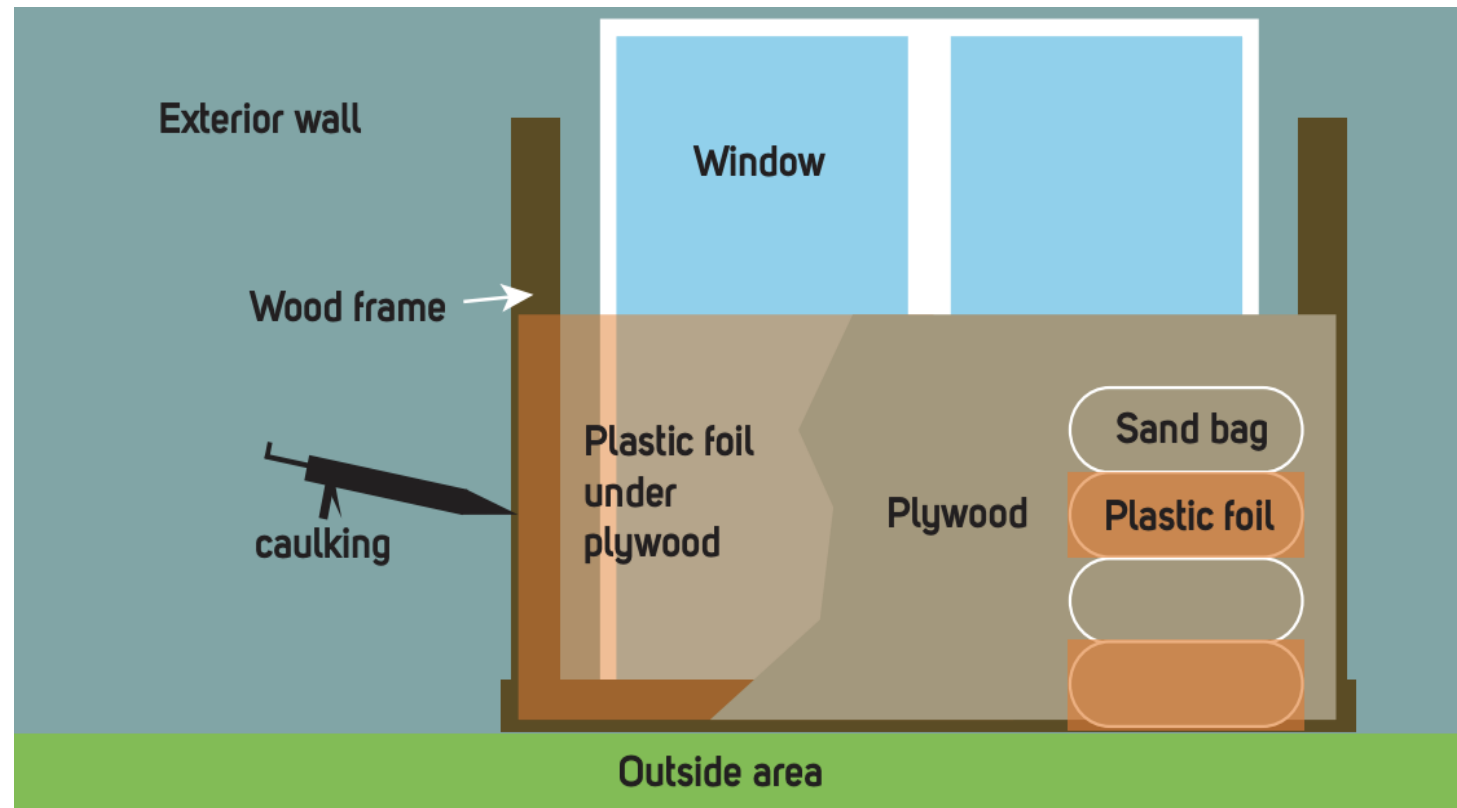
INTERVENTION 2

RECOVERY

Protect Your Home

Be Well Prepared:
Your Responsibility

Seal and barricade your basement windows



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

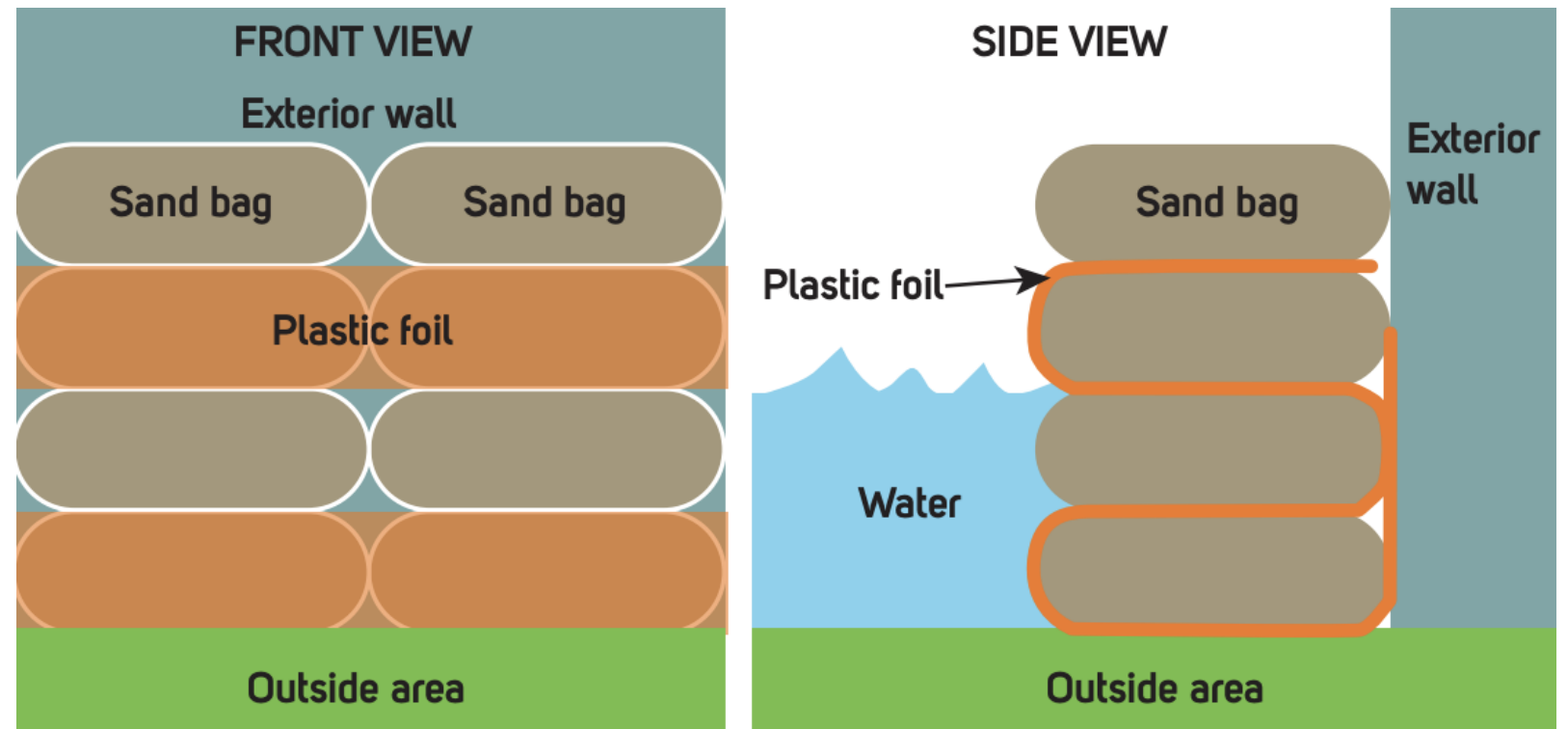
RECOVERY

Protect Your Home

Be Well Prepared:
Your Responsibility

Build a dike using sandbags

- Property owners are required to provide the necessary **materials** and **labor** to protect their property or business.



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Protect Your Home

Be Well Prepared: Your Responsibility

- Move your furniture upstairs, if possible;
- Have extra buckets on hand as needed;
- Remove any items from your property that could easily be swept away;
- Secure any bulky objects that could be carried away by the water and pose a danger to others.

Residences and businesses located in the “red zone” will be **eligible to receive up to two pallets of sand free of charge**. Affected property owners must request this by **calling 514-457-6666 between 8:00 a.m. and 4:30 p.m.**, as soon as the City is in **ALERT** mode.

NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Safety Measures

In the event
of a flooding



If water begins to cover the floor:

DO NOT RISK ELECTRIC SHOCK! CALL 9-1-1

Service Incendie Montréal (SIM) will take the necessary measures.

NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

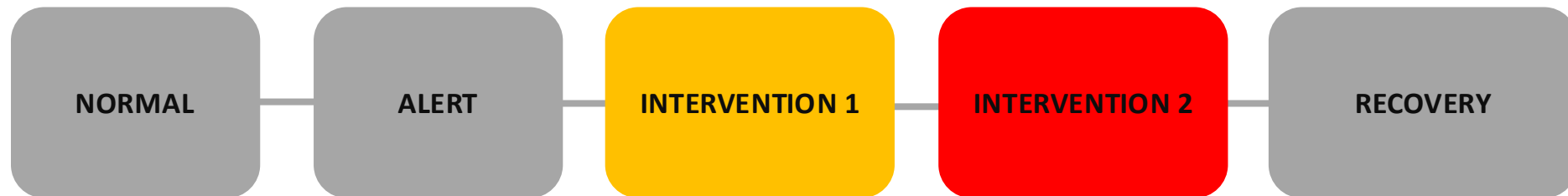
RECOVERY

Volunteers

You are responsible for securing your property.

The City is unable to find volunteers for you, and city employees will be assigned solely to the protection and security of municipal public infrastructure.

INTERVENTION 1 and 2 mode



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

INTERVENTION 1 and 2 mode

■ Dissemination of information in French and English:

- On the website: [SADB.QC.CA](https://sadb.qc.ca)
- **Urgences SADB:** 1 call per day (or more as needed) to residents in the affected areas
- **MUNICIPAL NEWSLETTERS**
- **DISTRIBUTION OF PRINTED NEWSLETTERS** in the affected areas
- **SOCIAL MEDIA:** Facebook (@VilledesADB et @sainteannedebellevue)
- **“FLOOD EMERGENCY” HOTLINE: 514 457-6666**

■ Actions :

- Ensure that Public Works crews are present in the affected areas;
- Municipal Patrol – Safety Perimeter (Traffic Plan);
- Municipal Patrol – Evacuation and Increased Surveillance of Evacuated Areas (Intervention 2).

NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

In the event of an evacuation

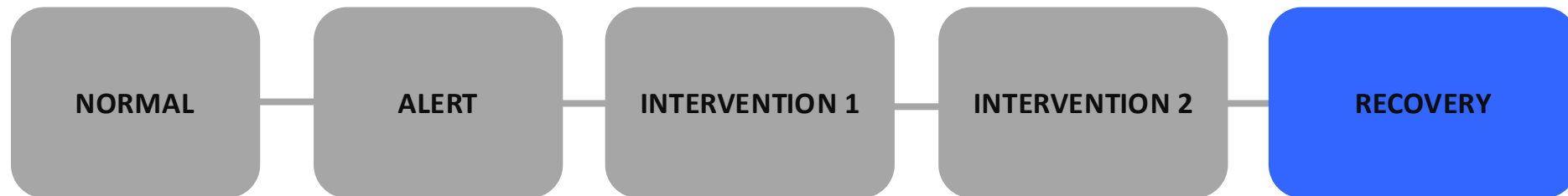
If you need to evacuate, notify the local authorities:

- By calling **514 457-6666**
- **WHY ?**
 - To be able to reach you in the event of an emergency or further damage to your home;
 - To identify the evacuated areas and ensure increased monitoring;
 - To inform you of the procedure for returning to your home when the time comes.

When you call, we'll need the following information:

- Last name, first name, and phone number.
- How many people are being evacuated, and how many are staying at home?
- Are you taking any medications? The pharmacy will contact you (Uniprix).
- Do you have limited mobility?
- Do you have any pets?

RECOVERY mode



NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

RECOVERY mode

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- **“FLOOD EMERGENCY” HOTLINE: 514 457-6666**

■ Actions :

- SIM verification for your return home;
- Public Works—Deploying crews to disaster-stricken areas;
- Public Works—Assessing infrastructure damage, if applicable;
- Municipal Patrol—Security perimeter (traffic plan);
- Implementation of the recovery plan;
- Damage assessment and technical advisories.

NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Return to your
home

Implementation of the Recovery Plan

When you want to return home:

- 1. Please call **514 457-6666** to let us know that you intend to return home;**
 - The Service Incendie Montréal (SIM) will contact you shortly
- 2. Wait for the SIM to visit and give you permission to return home, and follow all of their recommendations to the letter;**
- 3. Consult an electrician before reconnecting the power, and consult a specialist before turning on heating appliances;**
- 4. Take photos to document the damage to your home.**

NORMAL

ALERT

INTERVENTION 1

INTERVENTION 2

RECOVERY

Cleaning

- **Containers:** When the time comes, the City will provide residents with containers for various types of waste.
- **Additional Trash Collection:** When the time comes, there will be an additional trash collection for residents affected by the disaster.

Contact Us



FLOOD EMERGENCY HOTLINE

Enabled in Alert Mode

514 457-6666