



Thursday, March 19th, 2020

COVID-19



The City continues to closely monitor the situation regarding COVID-19 and the preventive measures recommended by the Government of Quebec.

Please note that the next newsletter will be sent on Monday, March 23rd, unless otherwise noted.

[See all the info on COVID-19](#)

A NEW WEST ISLAND IUHSSC PHONE LINE

The Montréal West Island IUHSSC has launched a new phone line for the public.

You can now call **514-630-2123, 7 days a week from 8 am to 8 pm.**

This line is staffed by professionals from our MWI IUHSSC and is intended both to answer questions regarding the health care and social services available during the pandemic and to answer all questions about the coronavirus. This number does not replace the government phone line (1-877-644-4545) for information on COVID-19.

WHERE TO CALL IF YOU HAVE SYMPTOMS

If you are worried about COVID-19 or display symptoms such as a cough or fever, you can call toll free:

Montréal area: **514-644-4545**

Elsewhere in Québec: **1-877-644-4545**

For all the latest information from the Government of Quebec, visit quebec.ca/coronavirus

RED CROSS: PROVIDING HELP FOR PEOPLE IN ISOLATION

If you are in isolation and need information or support, contact 1 800 863-6582.



CORONAVIRUS, COVID-19

WHAT SERVICES IS RED CROSS

PROVIDING TO PEOPLE IN ISOLATION?

At the request of the Government of Quebec, the Red Cross is providing services to people in isolation.

These **non-medical** humanitarian services are provided as a complement to government services*.

AVAILABLE SERVICES



Friendly calls to help break social isolation.



Making sure that people who are self-isolating are aware of the resources available to meet their needs.

TO ACCESS RED CROSS SERVICES, PLEASE CALL:

1 800 863-6582

* People in isolation and in need of medical assistance or psychosocial support must **call 811** to access government resources.

FLOOD WATERS

CURRENT STATUS UPDATE

Lac des Deux-Montagnes: The current water level is still NORMAL.

Lac St-Louis: The current water level has reached the "threshold of minor flooding" of 22.20 m.

The City is closely monitoring the water levels with the various stakeholders and is currently implementing an emergency measures plan in anticipation of potential floods.

In the event that floods occur again this year, the current situation with COVID-19 could make it harder to find volunteers and obtain other help and support services.

It is therefore very **IMPORTANT** that you take all the necessary measures to properly prepare yourself. Communications on this subject will follow. In the meantime, visit our website to find out how you can prepare.

[How can I prepare for floods?](#)



SEND TO A FRIEND



WEBSITE

