



Monday, March 23rd, 2020

COVID-19



The City continues to closely monitor the situation regarding COVID-19 and the preventive measures recommended by the Government of Quebec.

All of the measures that were announced in previous communications are still in effect. Below, you will find new or updated information.

[See all the info on COVID-19](#)

SECOND TAX PAYMENT POSTPONED

The City Council made the decision to postpone the 2nd tax instalment, initially due on May 21st.

The new due date will be communicated to you soon.

CITY HALL CLOSED

City Hall is now closed until further notice.

To contact the reception, please call 514-457-5500 or write to us at info@sadb.qc.ca.

Note that most of City Hall employees will be teleworking.
To reach an employee, you may contact them using their usual phone number or email address, if you have them. If not, please contact the reception.

To apply for a permit, please contact 514 457-5500 or info@sadb.qc.ca to inform us of your need. An inspector will contact you within 48 hours to tell you the steps to follow.

To make a payment (other than a ticket), you can deposit a check addressed to Ville de Sainte-Anne-de-Bellevue in the mailbox in front of City Hall. This mailbox will be checked regularly.

To pay for a statement of offense, please use the [Online Judicial Services of the municipal court of Montréal](#).

PUBLIC WORKS SERVICE

Public Works employees are on standby.
To communicate with the Public Works department, please use one of these means, in order of priority:

1. [VOILÀ app](#) on your mobile devices
2. [Online request system](#)
3. 514-457-5500: Monday to Thursday, 8 a.m. to 4:30 p.m.
4. 514-457-1001: **outside office hours**

24 HOUR MUNICIPAL PATROL

In order to ensure the safety of our residents and avoid prohibited gatherings, the municipal patrol will now be on duty 24 hours a day.

To contact the municipal patrol, call 514 457-1001.

For all emergencies (ambulance, police, firefighter), please dial 911.

PARKS AND PROMENADE DU CANAL CLOSED

Following the Quebec government's decision to ban all indoor and outdoor gatherings, the Ville de Sainte-Anne-de-Bellevue announces the closure of the parks, modules and play areas as well as the Promenade du canal. The closure is in effect now for an indefinite period.

The City analyzes the situation as it evolves. In all of its actions, it follows the recommendations issued by the Regional Public Health Department.

ACTIVITY REGISTRATION AND HALL RENTALS

Please note that registrations for all City activities, **including day camps**, are postponed to an undetermined date.

In addition, room rental is suspended until further notice.

PUBLIC TRANSIT

Some frequencies on EXO trains have been reduced since March 23. The same will apply to certain bus lines, starting on March 30. For more details, see the [EXO website](#).

All [STM](#) public transit services are, however, maintained until further notice.

FLOOD WATERS

CURRENT STATUS UPDATE

Lac des Deux-Montagnes: The current water level is still NORMAL.

Lac St-Louis: The current water level has reached the "threshold of minor flooding" of 22.20 m.

The City is closely monitoring the water levels with the various stakeholders and is currently implementing an emergency measures plan in anticipation of potential floods.

In the event that floods occur again this year, the current situation with COVID-19 could make it harder to find volunteers and obtain other help and support services.

It is therefore very IMPORTANT that you take all the necessary measures to properly prepare yourself. Communications on this subject will follow. In the meantime, visit our website to find out how you can prepare.

[How can I prepare for floods?](#)



SEND TO A FRIEND



WEBSITE

