



Wednesday, March 18th, 2020

COVID-19



The City continues to closely monitor the situation regarding COVID-19 and the preventive measures recommended by the Government of Quebec.

All of the measures that were announced in previous communications are still in effect. Below, you will find new information.

[See all the measures taken by the City](#)

CITY HALL - OPENING HOURS

**Open to the public only from 8 a.m. to 12 p.m., Monday to Thursday.
CLOSED ON FRIDAY.**

When possible, thank you for using alternative means of communication (telephone, email) rather than visiting in person.

To reach the reception or obtain the email address of the employee you wish to reach, please contact 514-457-5500 or info@sadb.qc.ca.

Please note that we no longer accept cash payments. You can pay using a bank card or credit card.

ADMINISTRATIVE OFFICES

All administrative offices will be closed on Friday, March 20 and 27.

FLOODS

The City is closely monitoring the water levels with the various stakeholders and is currently implementing an emergency measures plan in anticipation of potential floods.

In the event that floods occur again this year, the current situation with COVID-19 could make it harder to find volunteers and obtain other help and support services.

It is therefore very IMPORTANT that you take all the necessary measures to properly prepare yourself. Communications on this subject will follow. In the meantime, visit our website to find out how you can prepare.

[How can I prepare for floods?](#)

CURRENT STATUS UPDATE

Lac des Deux-Montagnes: The current water level is NORMAL.

Lac St-Louis: The current water level has reached the threshold of "minor flooding" of 22.20 m.

Amount of snow: Current analysis shows that the snow cover is a little higher than normal, especially in Abitibi and Outaouais. However, so far there is less snow than in 2017 and 2019.

THE PHENOMENON OF FLOODING EXPLAINED

Hydro-Québec and the ORRPB monitor water levels on a daily basis. Here is a video that explains the management of water flood and the phenomenon of flooding.

<https://youtu.be/DR4dyToE5f4>



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