

# FLOOD EMERGENCY MEASURES | IMPORTANT INFORMATION



## EMERGENCY CONTACTS

Flood emergencies (activated in ALERT mode): **514-457-6666**

Police and Fire: **9-1-1**

Info-Santé : **8-1-1**

Hydro-Québec: **1-800-790-2424** (Power outages) or dial **9-1-1**

Énergir: **1-800-361-8003** (odors and gas leaks) or dial **9-1-1**

## 72-HOUR EMERGENCY KIT

Make sure your 72-hour emergency kit is complete and at hand! (More information at [sadb.qc.ca](http://sadb.qc.ca))

## INFORMATION TO THE PUBLIC

- Website: [sadb.qc.ca](http://sadb.qc.ca)
- Facebook and Twitter (@VilledesADB)
- Newsletters (registration required at [sadb.qc.ca](http://sadb.qc.ca))
- CodeRED (registration required at [sadb.qc.ca](http://sadb.qc.ca))

## EMERGENCY PLAN - LEVELS OF ACTIVATION

NORMAL  
(STAND-BY)

ALERT

INTERVENTION  
1

INTERVENTION  
2

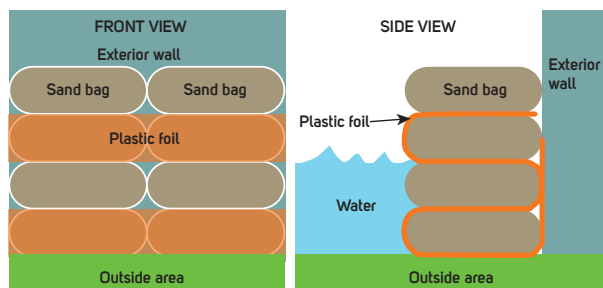
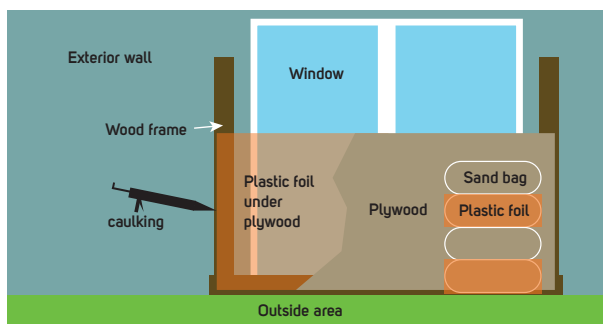
RECOVERY



RESIDENTS WHO DO NOT HAVE ACCESS TO INTERNET at home can receive emergency messages by telephone via our CodeRed platform. Registration is required. You can contact the Communications Department at 514-457-6883 for registration by phone.

## Protect your home... not your property

1. Install a backflow preventer valve to your floor or garage drains to prevent backup of sanitary sewers.
2. Caulk and seal your basement windows.
3. Build a sand dike directly against the outside wall for added strength.
4. Check that your submersible pump is in good working order.
5. Rent additional pumps as necessary.
6. Move your furniture upstairs, if possible.



If water begins to cover the floor, **DO NOT TAKE A RISK, CALL 9-1-1** and Hydro-Québec or Sécurité Incendie Montréal will take the necessary measures.

## If you must evacuate

Inform municipal authorities by calling **514-457-6666**

Why?

- To know how to reach you in case of emergency or additional damage to your home
- To be aware of the evacuated areas to ensure more surveillance
- To inform you of the procedure to return to your home when the time comes

When you call, we will ask the following questions:

- Personal information (name, address, telephone number where we can reach you)?
- How many people were evacuated and how many stayed at home?
- Special medications, reduced mobility, pets?

*Due to the COVID-19 pandemic, and in accordance with the directives of the Ministère de la Sécurité Publique du Québec, the City of Sainte-Anne-de-Bellevue will not be able to open a shelter or offer assistance for relocation.*

## Recovery period

In case of evacuation

- Call 514-457-6666 and wait for the visit of the Sécurité Incendie Montréal (SIM) and their authorization to return to your home. Follow all their recommendations.

Cleanup

- Electricity: Consult an electrician before reconnecting electricity and consult a specialist before restarting any heating appliances.

• Volunteer cleanup brigades: **Due to COVID-19, the City will not be able to find volunteers and municipal employees will only be assigned to protect and secure public infrastructures.**

• When the time comes, the City will offer citizens containers and additional garbage collection.

**Note: Because of the pandemic, we won't be able to offer free cleaning kits (masks and rubber gloves).**